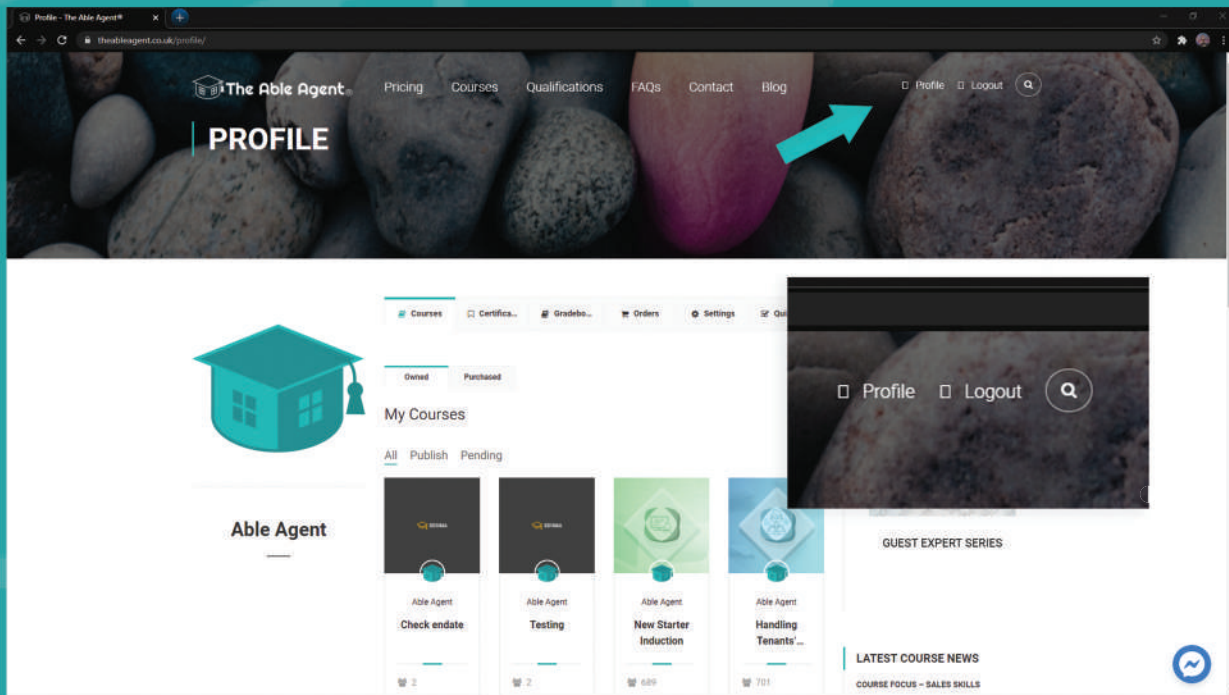


# CLEARING YOUR CACHE

## Step #1



If you're logged into our site, log out using the button at the top right of the page.



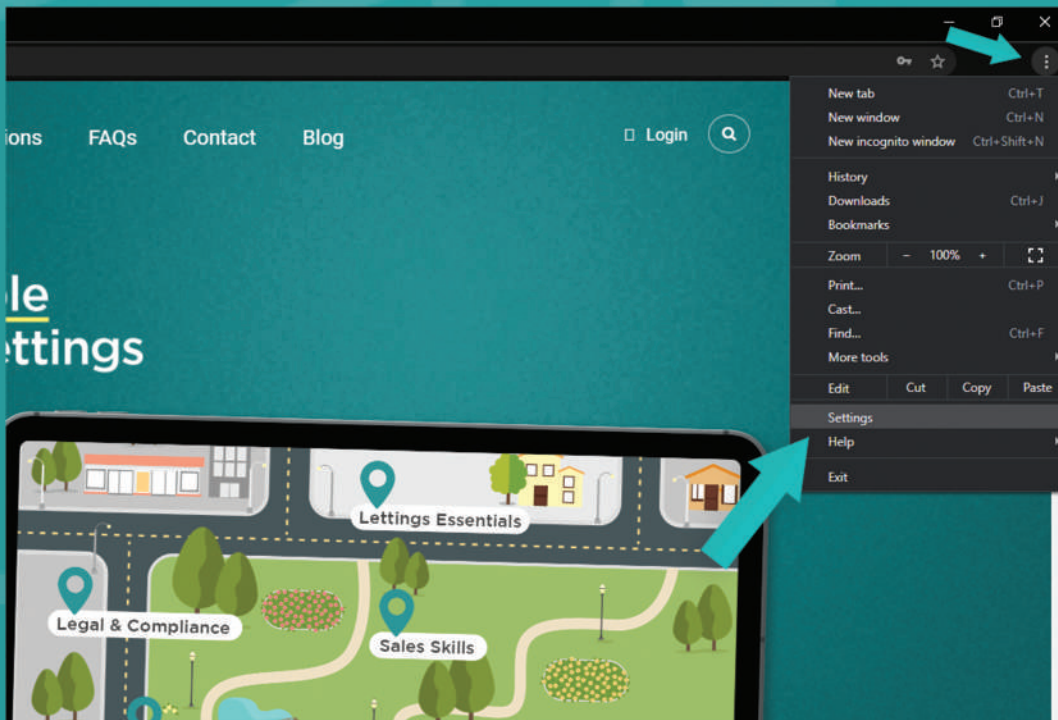
You can check that you're logged out by looking for a button in the same position as the log out button, this time saying 'Login'



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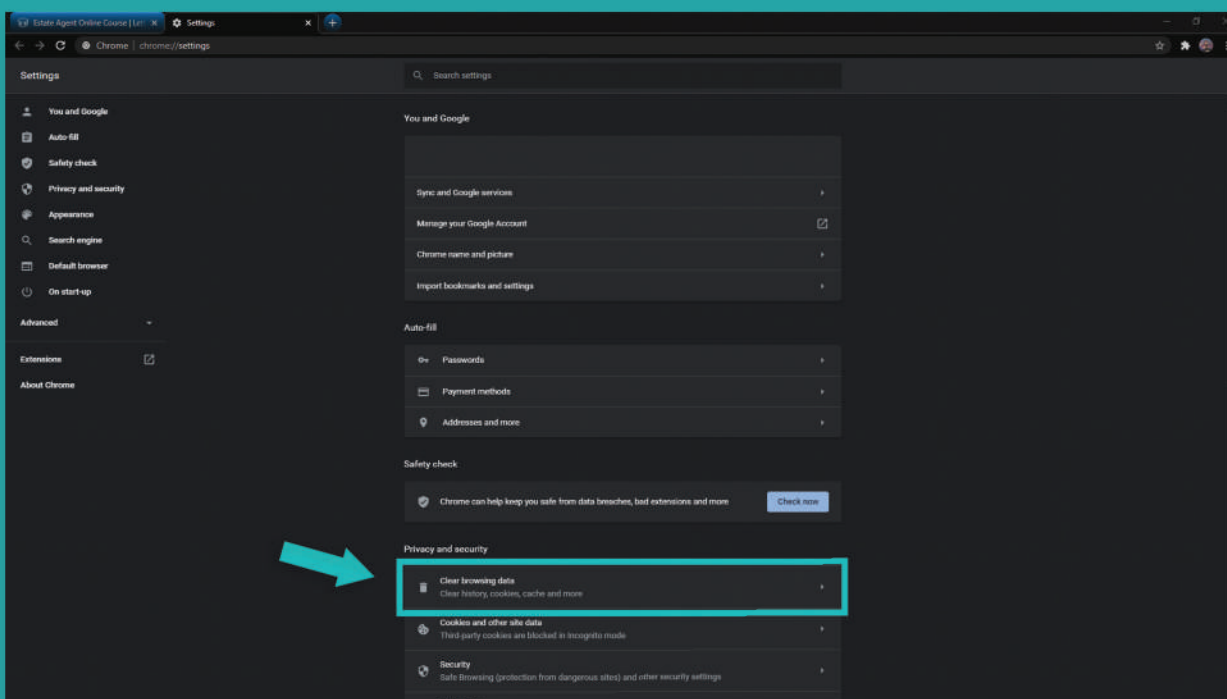
# CLEARING YOUR CACHE (CHROME)

## Step #2



In the top right corner of the browser, you should find a vertical 3 dotted line, click on this line. Here you'll find a dropdown with a few options. Select 'Settings'.

## Step #3



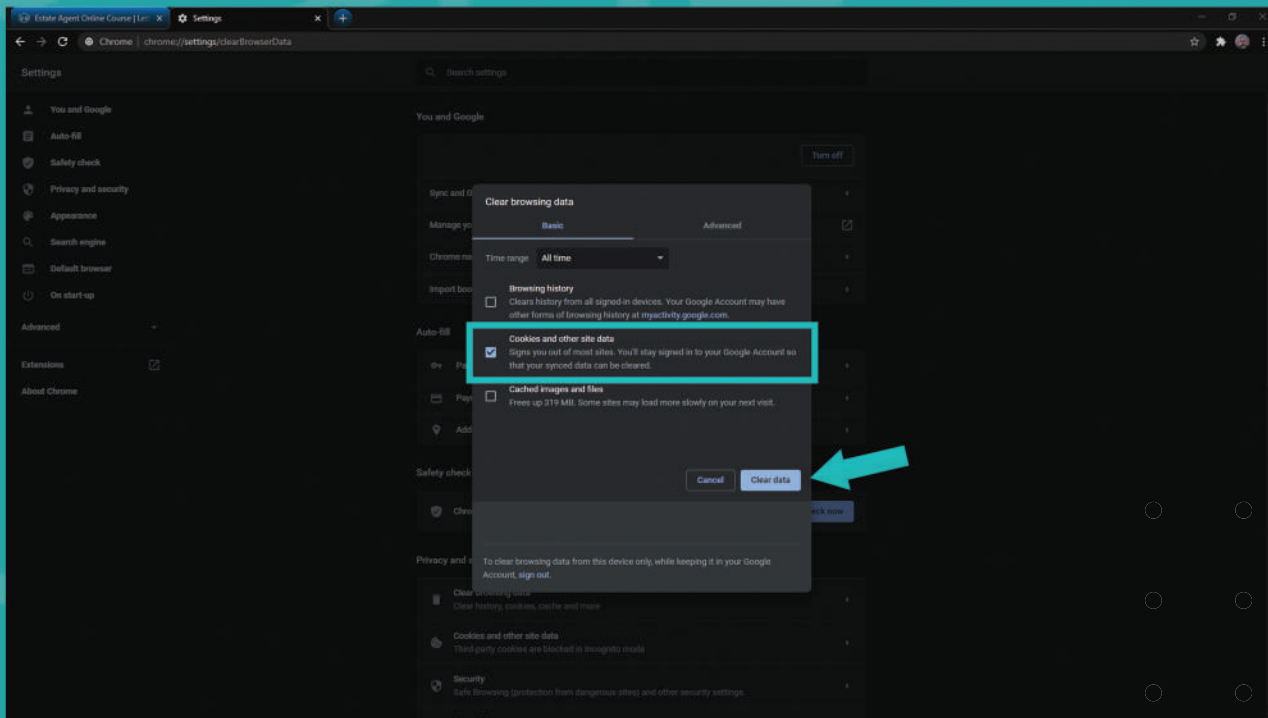
Once you're in the settings, scroll down to the 'Privacy and security' section and select 'Clear browsing data'.



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# CLEARING YOUR CACHE (CHROME)

## Step #4



In the clear browsing data tab select the second option 'Cookies and other site data' and click the 'Clear data' button. This will clear your cache. Once done, you can refresh your Able Agent Tab.



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